

London Cancer: Inter Trust Patient Referral Service

London Cancer, an integrated system of cancer care providers, commissioned IGspectrum to provide an inter trust patient referral service. This innovative, easy-to-use, e-Forms service is being used for cancer patient referrals between all 12 of the area's secondary and tertiary care providers.

Following an initial meeting a revised referral layout was agreed and then made available for demonstration in a few days, with the full service delivered in a matter of weeks.

All 12 trusts within London Cancer now have a safe, secure and reliable method for patient referrals.

This wholly web-based service is hosted at an ISO 27001 accredited facility and all patient data is encrypted to an AES 256 standard.

Features

- Simple and intuitive user interface
- Role-based access control with full user administration and management
- Secure online submission of referrals between trusts using any internet-enabled device
- Secure access to the service with all information held in an encrypted database using the highest security controls
- Automated workflow and field validation to assist with the accurate and consistent completion of forms
- Notification by email of new referrals and acknowledgement of receipt of referrals
- Ability to save forms for later completion, print and save to PDF
- Powerful search facility to filter forms by referring/receiving trust, status, time period, NHS number, name, cancer type and priority
- Forms held indefinitely with data export for use in other systems, analysis and reporting



NORTH AND EAST

Future Enhancements

- Patient Demographic Service (PDS) lookup
- Attachment of encrypted supporting documentation & medical records
- Interfaces for information sharing to other systems and databases
- Analytics and management dashboards

Benefits

- No software installation required; service is accessed using any internet-enabled device, from any location
- Full user administration and management
- Quick and easy to use
- Improved quality and legibility over hand-written forms
- Full audit trail and time-stamping through the forms lifecycle
- Read receipts and acknowledgements notified to the referring trust
- Patient information is held safely and securely
- Cloud based service which complies with NHS IG Toolkit guidelines
- Hosted securely at an ISO 27001 accredited facility