

### **IGe-referral Service**

**IGspectrum services** meet data protection legislation and are IG Toolkit compliant.

All services are cloud based with access from any supported browser with a typical contract term of 12 months covering hosting, service management, support and upgrades.

Provision is from a secure ISO27001 accredited facility with a N3 connection available.

#### **IGe-referral Service**

This generic electronic referral service, with integrated workflow management, provides a centralised, intuitive platform on which referrals can be completed, distributed, accessed and managed using any web browser device. Rules and workflows for completing referral forms are fully automated and information is captured, stored securely and made available in a fully controlled manner to all that require access.

Referrals can be made intra and inter-organisation. This service can also be accessed for patient self-referrals e.g. Antenatal referrals. Open or closed referral groups can be created and managed with referrers and recipients provided with a dashboard of filtered and prioritised referrals.

Full alerting is incorporated and updates to the referral or requests for further information can be provided by both the referrer and the recipient. Any new information is automatically distributed to all those concerned with the referral.

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Registered Office: Wyvern House, 55-61 Frimley High St, Frimley, Surrey GU16 7HJ  
Company Registration Number: 7925267; VAT Registration No: 127 9955 66

### ***Features & Benefits***

- Secure online form submissions using any internet-enabled device with a simple e-form creation and digitisation process requiring no software installation all of which enables a rapid and easy deployment of the application
- Secure system access with data held in an encrypted database meeting all the confidentiality requirements of the IG Toolkit together with a full governance and audit capability
- Flexible navigation and image management functions provide ease of use
- Automated workflow and embedded approval process which ensures security, consistency and currency of information and status for referrals and queries with information available and interchangeable between both referrers and recipients which enhances communication
- Standardised department standards for handling referral/queries enabling a common approach to their management which supports flexible utilisation of resources
- On-line data validation resulting in -increased data accuracy
- Different levels of user access to submit and view referrals/queries so that only approved and relevant information is shared
- Subsequent updates to the referral/query are distributed as appropriate providing a consistent, secure and current view for all parties

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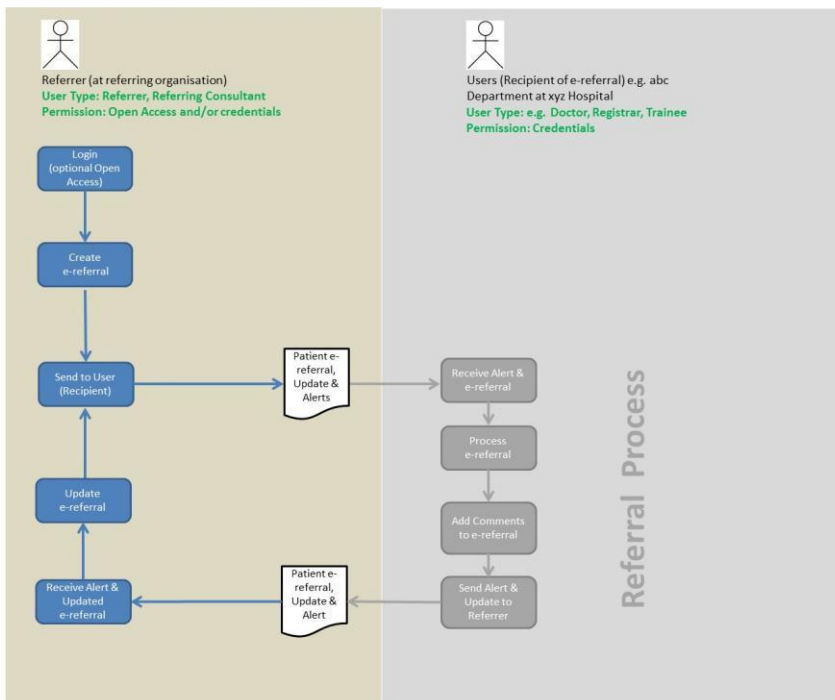
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## Workflow Diagram

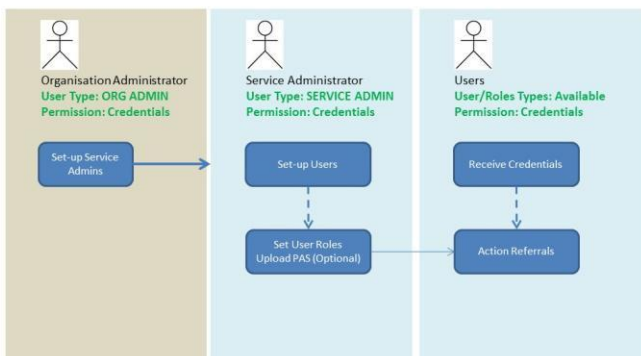
### IGe-referral Service Process

Referring Org.	Recipient Org.	Notes
Trust Department	Trust Department	Intra
Trust Department	Trust Department	Inter
Trust Department	GP Practice	Duplex
Trust Department	Healthcare Provider	Duplex

### User Process Flow



### Administration Processes



1. Org Admin sets up Service Admins
2. Service Admins can create Users
3. Service Admins can grant specific roles to Users
4. Service Admins can upload PAS data for auto-population of referral forms
5. All users can access the e-referrals

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## Screenshots



**Royal Free London**  
NHS Foundation Trust


**Referral Service**

**Patient Details**

First Name: * <input type="text" value="Mary"/>	Last Name: * <input type="text" value="Reynolds"/>
DOB (DD/MM/YYYY): * <input type="text" value="06/05/1955"/>	Gender: <input type="radio"/> Male <input checked="" type="radio"/> Female
Referring Trust: * <input type="text" value="Royal Free NHS Foundation Trust"/>	Referring Hospital: * <input type="text" value="Royal Free Hospital"/>
Referring Speciality: * <input type="text"/>	Referring Hospital Record Number: <input type="text" value="526106"/>
NHS Number: * <input type="text" value="6285117799"/>	Current Ward: <input type="text"/>
Is the patient isolated due to infection?: * <input type="text" value="No"/>	

**Referring Consultant Details**

Referring Consultant: \*

First Name: \*

Last Name: \*

Telephone No.:

NHS Email address: \*

**Medical History**

History: \*

Post Medical History:

Current Medication:

**Referral Details**

Are you the Referring Consultant? \*  Yes  No

Has the Referral been Consultant requested? \*  Yes  No

Form Submitted by: \*

First Name: \*

Last Name: \*

Telephone No.:

NHS Email address: \*

**Examination**

Glasgow Coma Scale (GCS)

Eyes:  Verbal:  Motor:

Neurological Examination:

**Investigations**

Radiology: (Please provide details of relevant imaging studies)

Have the image been sent via IEP?  Yes  No

Radiology Report:

Neurophysiology Report:

Relevant CSF/Blood Report:

**Reason for Referral**

Urgency: \*

What specific question/issue are you requesting advice for? \*

Actioned

Actioned by:

Comments: \*

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## Referrals

Referrals
Service Administrators
Administrators

**Search**

Period:

OR

Start Date:  End Date: 
 DD  YYYY

Sort by:  Show Actioned Forms

Referring Trust:  Referring Hospital:

S No.	Last Name	First Name	Referring Speciality	NHS Number	Referring Trust	Referring Hospital	Date of birth	Submitted	Status	Existing Referrals
1	Bevan	Gary		4545678491	Royal Free NHS Foundation Trust	Royal Free Hospital	05/11/1957	22/01/2016	Actioned	n. a.
2	Reynolds	Mary		6285117799	Royal Free NHS Foundation Trust	Royal Free Hospital	06/05/1955	22/01/2016	Actioned	n. a.

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