

Admission and Discharge Forms (Section 2 & 5)

The Royal Free London NHS Trust (RFL) has recently deployed IGspectrum's Admission and Discharge (Section 2 & 5) web service. This innovative, easy to use e-Forms service is being used by 260 ward staff as part of the Trust's 'paperless' strategy.

RFL's main objectives were to reduce paperwork, ease the work involved in completing the Section 2 & 5 forms by automating the population of patient demographic details and ensure that patient discharge and transfer to Social Care organisations is handled speedily and consistently. Since the service has been implemented RFL have increased efficiency and speed of processes by 90%, reduced the amount of paperwork by 75% and increased information accuracy by 92%. Further integration with Social Care systems is planned in the near future.

This wholly web-based service is hosted at an ISO 27001 accredited facility and all patient data is encrypted to an AES 256 standard.

Features

- Full user administration functionality for registration and granting of access to the service, based on user access levels
- Integrated Workflow includes approval, alerting and broadcasting functionality where forms need to be shared
- Users in any location can access the service using any internet-enabled device
- Supports navigation and image management functions, for medical records personnel and clinicians alike
- Auto-population of Patient demographic information speeds completion of forms
- Integration with Social Care systems is planned in the near future



Benefits

- Admission and Discharge e-Forms are available in the wards and are also populated from the NHS number with patient demographic information
- Once a form is completed it is automatically made available to the Discharge Team for review and approval
- Once approved, the form is automatically submitted to the appropriate Social Care organisation via a secure email or ITK/CDA compliant message
- Full audit trail provides governance and management control
- No software installation required; access the service using any internet-enabled device from any location
- Improved information security, safety, no more faxing of forms and accuracy
- Standardised form includes full validation and automated workflows
- Cloud based service which complies with the NHS IG Toolkit requirements
- Hosted securely at an ISO 27001 accredited facility

Future Enhancements

- Selective copying between forms
- Providing feedback / update from Social Services (Part K)
- Extract to London reporting tool (DTOC)
- Analytics and management dashboards
- Encrypted file attachments
- Additional forms to support other needs, e.g. Hospital to GP discharge summaries